Privacy Statement

Your mail will be treated by the Citizens' Enquiries Unit (Ask EP) in accordance with the provisions of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data. In order to handle your enquiry efficiently, your message may be transmitted for reply or consultation to Europe Direct or another relevant service of the European Union.

The data controller is the Head of Unit of the Citizens' Enquiries Unit (to send a message to the data controller, please fill in the form below). Personal data in your mail will be used solely for the purpose of handling your request. Data on age, gender, profession, nationality and country of residence are also used for compiling statistics. Data will be retained in the service’s archives for a maximum duration of five years, after which it will be destroyed.

You have the right to access, rectify and erase the data concerning you by contacting the EP’s Citizens’ Enquiries Unit. You also have the right to recourse, by writing, at any time, to the Parliament’s Data Protection Officer at data-protection@ep.europa.eu and to the European Data Protection Supervisor at edps@edps.europa.eu.